Agathos CareResilience

- **Stay operational** during a ransomware attack
- Patient communication, scheduling, and clinical reference **during an EHR downtime**
- **Live** in 90 days

Over five years …

>99%
likelihood of cyber event that disrupts clinical ops

>80%
likelihood of **major** event with weeks or months of downtime, up to tens of millions in losses

Ransomware attack
- 70% of orgs in last 12 mos
- $1.5M avg disruption in ops
- >50% saw ↑ in poor outcomes

"Major" event
- 28% with EHR downtime (12 mos)
- 16 days, average downtime
- $900k downtime cost **per day**

You
Health system executive tasked with organizational downtime readiness

Your challenge
Survive the inevitable ransomware attack. How? By creating EHR downtime resilience that quickly and safely supports care during a network outage, with as few solutions as possible

What is at stake?
- Millions in lost revenue from patient leakage and lost encounters
- Reductions in patient safety, including mortality rate increases of 20-35%
- Precise loss estimates available — talk to us for details

ROI
Over 10x given savings from protecting ambulatory encounters and avoiding patient leakage, as well as peace of mind around your organization's ability to stay afloat during downtime

"As we looked hard at our clinical continuity scenarios for an EHR-downtime event, we became uncomfortable with the amount of risk we had in our existing approach.

With projected losses of over $8M/day, we needed a better solution. **Agathos Continuity fills in important gaps and offers us the confidence that we can minimize the impact of any future event.** It's an elegant solution to an increasingly common challenge."

George Gaddie
Vice President and Chief Information Officer University of Texas Medical Branch

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How we support you in an EHR downtime

RAPID ACCESS TO PATIENT DATA: Immediate mobile access to patient
Contact info • Schedules • Full medical history and medications

PATIENT COMMUNICATION AND SCHEDULING: Ability to quickly contact patients to confirm or reschedule appointments

PROVIDER COMMUNICATION: Enable staff communication via messaging and ability to share documents. This includes workflow support for radiological reading, general chat with email notifications, and dashboarding alerts.

SECURE ACCESS + *agathos provides a* **DOWNTIME BRIDGE** + **RECOVERY**

Agathos CareResilience is for that painful period immediately following a network-crippling attack. It allows you to continue safely delivering select care, while other teams work on the long road to data and network recovery. Agathos CareResilience is your stop-gap solution for weathering the storm.

Agathos CareResilience — the details

In contrast to many EHR vendor and home-built solutions, Agathos CareResilience:

➡ Is cloud-based and off-network
➡ Offers multiple integration options via API, HL7, or Clarity feed (Epic)
➡ Merges record access, communication, and scheduling functionality in a single lightweight web interface (critical for quick user adoption during a crisis)
➡ Is highly scalable, cost effective, and with minimal maintenance requirements

Be prepared

Don't be caught flying in the dark during an EHR downtime. Contact Agathos today to discuss your downtime response plan and gain the confidence you need to safely serve patients during these challenging scenarios.

Contact Agathos:

info@agathos.health

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